



Centralised asset management solution gives Xentrall accurate and reliable information

Xentrall Shared Services needed to provide a consolidated IT Asset Management solution meeting today's complex challenges.

This was done by replacing Numara Track-IT® and a cut down version of LANDesk® used by Darlington and Stockton Borough Councils with AssetStudio® and Certero SoftwareMetering for Decision Makers®

Customer Profile

Xentrall is a groundbreaking public sector partnership between Stockton-on-Tees Borough Council and Darlington Borough Council. It was set up to deliver key back office transactional services.

Stockton and Darlington Councils are neighbouring unitary authorities which have a culture of innovation and service improvement.

Darlington is a local government district and borough in North East England. In 2003 it had a resident population of 98,210. It borders County Durham to the north and west, North Yorkshire to the south along the line of the River Tees, and Stockton-On-Tees to the east.

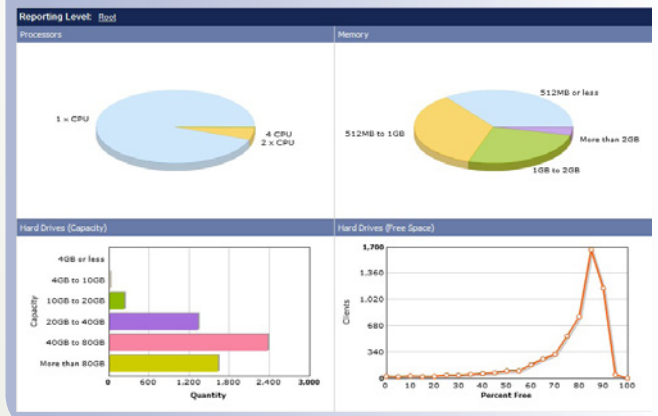
Stockton-On-Tees is a unitary authority area and borough in the Tees Valley area of North East England, with a population in 2001 of 178,408, rising to 185,880 in 2005 estimates. The Stockton-On-Tees borough accounts for the largest number of residents within the Teesside and Hartlepool urban area.



The Challenge

Darlington and Stockton Borough Councils set up Xentrall Shared Services to deliver key back office transactional services and cost savings. Xentrall's proactive approach quickly identified that it needed a consolidated asset management system to provide accurate information about its entire IT network.

Working with two incumbent IT Asset Management solutions provided significant challenges, especially with regards to integrating with a single ITSM solution (Axios Assyst), and meeting the complex technical demands of managing assets across two Councils without the aid of common processes.



The Solution

Certero AssetStudio® and Certero SoftwareMetering for Decision Makers® provided Xentrall Shared Services with:

- A single comprehensive IT Asset Management solution enabling the retirement of the incumbent products
- A full hardware and software inventory of their client computers
- The ability to capture client computer switch port history
- The ability to identify the switch port location of any computer
- The ability to identify free switch ports
- The ability to know what software was and was NOT being used
- A comprehensive but simple import of software licences to establish an Effective Licence Position (ELP)
- An integrated “real-time” view of software licences and compliance
- Ability for integration into the Axios Assyst service management tool CMDB
- A web based asset management solution that could be used by everyone in IT
- Enabling implementation of common processes

The Benefits

- Successful integration with a single ITSM solution (Axios Assyst)
- Management of assets across two councils without common processes existing
- Moved to an Optimum Licence Position (OLP) by identifying unused software
- Enforced access control to applications utilising only the software that is required.

Licence Dashboard					
Vendor: Microsoft	Category: Office Suites	Licence Types: -- All Licence Types --			
Microsoft Office Developer [SW]					
Licences					
Description	Type	Purchased	Used	Others	Available
Microsoft Office Developer XP	Corporate	1	0	0	1
Microsoft Office Developer 2000	Corporate	0	0	0	0
Microsoft Office Developer 97	Corporate	2	0	0	1
No Software Assigned					
Microsoft Office Enterprise [SW]					
Licences					
Description	Type	Purchased	Used	Others	Available
Microsoft Office Enterprise 2007	Corporate	0	0	0	0
Software					
Title	Installed	Excluded	Required	Licensed	Variance
Microsoft Office Enterprise 2007	2	0	2	0	-2
Microsoft Office Mac [SW]					
Licences					
Description	Type	Purchased	Used	Others	Available
Microsoft Office Mac 2004	Corporate	0	0	0	0
Microsoft Office Mac 10.0	Corporate	0	0	0	0
Microsoft Office Mac 2001	Corporate	0	0	0	0
Microsoft Office Mac 98	Corporate	3	0	0	2
Microsoft Office Mac 4.24	Corporate	1	0	0	1
No Software Assigned					

What the Customer Says

Kelvin McIvor, Business Analyst at Xentrall Shared Services, explains, “When the partnership was formed, we realised that we needed one system, rather than the two that were already in place. The network discovery, inventory, configuration and licence management features of AssetStudio® will give us full visibility of our IT estate, and with complete awareness of our assets we can take control of our network, particularly as we look to transform the partnership’s services and improve sustainability.

“Certero SoftwareMetering for Decision Makers® will provide the information we need to free up and transfer existing licences to new users as we grow and expand. Rather than spend money on new licences, we can identify and reallocate our existing ones.”



Certero Products are Compatible with Windows® 7 and have been tested to meet all of the technical requirements to be Compatible with Windows® 7.

About Certero

Certero is a specialist software vendor of Software Asset Management and PC Power Management solutions. Headquartered in the UK with offices in Australia and South Africa Certero delivers innovative solutions to help organisations remove complex processes to drive efficiencies in their IT investments.

Certero customers are drawn from across the public and private sector and our solutions have enabled organisations to cut CO2 emissions and save thousands on licensing expenditure

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